



Your Privacy

As a valued customer of Rumble Snacks Limited, we want to ensure you feel safe and secure when using our services online.

As I'm sure you're already aware there has been a lot of discussion regarding privacy and to ensure we remain GDPR (General Data Protection Regulation) compliant from 25/05/2018 we have made a few changes to our privacy policy to indicate how we collect and process your personal data.

There is a vast amount of information available on the new policies which can be found here: https://ec.europa.eu/info/law/law-topic/data-protection_en and our policies will remain available by PDF on our website www.rumblesnacks.co.uk and on our Facebook page www.facebook.com/rumblesnacks

What type of information do Rumble collect?

Rumble receive, collect and store any information you enter on our website or provide us in any other way. In addition, we collect the Internet protocol (IP) address used to connect your computer to the Internet; login; e-mail address; password; medical information; computer and connection information and purchase history. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. We also collect personally identifiable information (including name, email, password, communications), comments, feedback, product reviews, recommendations, and personal profile.

How do Rumble collect information?

When you conduct a transaction on our website, as part of the process, we collect personal information you give us such as your name, address, mobile number, payment information and email address. Your personal information will be used for the specific reasons stated above only.

Why do Rumble collect such personal information?

Rumble collect such Non-personal and Personal Information for the following purposes:

1. To provide and operate our services efficiently, safely and with best practice.
2. To provide our users with ongoing customer assistance and technical support.
3. To be able to contact our visitors and users with updates to their purchases, deliveries, changes to orders or personalised service-related notices and promotional messages.
4. To create aggregated statistical data and other aggregated and/or inferred non-personal information, which we or our business partners may use to provide and improve our respective services.
5. To comply with any applicable laws and regulations.

How do Rumble store, use, share and disclose personal information?



Rumble Snacks Limited is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products and services to you. Your data may be stored through

Wix.com data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

Where appropriate all direct payment gateways offered by Wix.com and used by our company adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

How do Rumble communicate with site visitors?

Rumble may contact you to notify you regarding your account, orders or purchases, to troubleshoot problems, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionnaires, to send updates about our company, or as otherwise necessary to contact you to enforce our User Agreement, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and postal mail.

How can site visitors withdraw their consent?

If you do not want us to process your data anymore, please contact us at hello@rumblesnacks.co.uk or send us mail to 2 Waller Grove, Cygnet Gardens, Swanland, HU14 3FF. Please note that if requesting us not to process your data we may be unable to provide our products and services to you.

Privacy Policy updates:

Rumble Snacks Limited reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

Questions and your contact information:

If you would like to: access, correct, amend, or delete any personal information we have about you, you are invited to contact us at hello@rumblesnacks.co.uk